



OFFICE OF THE REGISTRAR
BIRANGANA SATI SADHANI RAJYIK VISHWAVIDYALAYA, GOLAGHAT, ASSAM-785621
(A State University under BSSRV Act 2020 of Govt. of Assam | Recognised by UGC | Estd. 2020)

Ref. No. BSSRV/Reg/F21/2023/01

Date : 28/11/2023

NOTIFICATION

Students' Grievance Redressal Committee (SGRC)

A. Students' Grievance Redressal Committee (SGRC)

As per the University Grants Commission (Redressal of Grievances of students) Regulations, 2023, the Hon'ble Vice Chancellor, Birangana Sati Sadhani Rajyik Vishwavidyalaya is pleased to constitute a Students' Grievance Redressal Committee (SGRC) of Vishwavidyalaya with the following persons to provide opportunities for redressal of certain grievances of students already enrolled in the Vishwavidyalaya as well as those seeking admission to this Vishwavidyalaya.

Students' Grievance Redressal Committee (SGRC):

Prof. Neeta Kalita Baruah, Dept of Education, DU	Chairperson
Dr. Partha Pratim Borah, Dept. of Sociology, BSSRV	Member
Dr. Manash Pratim Borah, Dept. of English, BSSRV	Member
Dr. Rubul Kumar Bania, Dept. of Computer Science, BSSRV	Member
Dr. Parishmita Hazarika, Dept. of Assamese, BSSRV	Member Convener

The term of the chairperson and members of SGRC shall be for a period of two years from the date of issue of this Notification. Students' Grievance Redressal Committee (SGRC), of Vishwavidyalaya shall exercise its powers and functions as per the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

Any complaint by aggrieved student relating to the Vishwavidyalaya shall be addressed to the Chairperson, SGRC. The SGRC shall send its report with recommendations, if any, to the competent authority of the Vishwavidyalaya and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint. Any student, if, aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

B. Ombudsperson

The Hon'ble Vice Chancellor, Birangana Sati Sadhani Rajyik Vishwavidyalaya is pleased to appoint the following as **Ombudsperson** as per the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023:

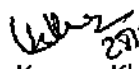
Prof. (Retd.) Gopal Hazarika, Former Professor, Dept of Mathematics, DU.

The term of the Ombudsperson shall be for a period of three years or until he/she attains the age of 70, whichever is earlier, from the date of issue of this Notification.

The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations. The Ombudsperson shall make all efforts to

resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s). The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.

This has approval of the Hon'ble Vice Chancellor, Birangana Sati Sadhani Rajyik Vishwavidyalaya.


(Dr. Uday Kumar Khanikar)
Registrar,

Birangana Sati Sadhani Rajyik Vishwavidyalaya,
Golaghat

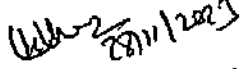
Registrar
Birangana Sati Sadhani Rajyik Vishwavidyalaya,
Golaghat

Date : 28/11/2023

Memo No. BSSRV/Reg/F21/2023/01

Copy to:

1. P.A. to the Vice Chancellor, Birangana Sati Sadhani Rajyik Vishwavidyalaya, Golaghat, Assam, for kind appraisal of the Vice-Chancellor.
2. All Officers, Birangana Sati Sadhani Rajyik Vishwavidyalaya, Golaghat, Assam.
3. All HoDs (i/c), Birangana Sati Sadhani Rajyik Vishwavidyalaya, Golaghat, Assam.
4. Coordinator, IQAC, Birangana Sati Sadhani Rajyik Vishwavidyalaya, Golaghat, Assam.
5. Faculty-in-Charge, Annual Report, Birangana Sati Sadhani Rajyik Vishwavidyalaya, Golaghat, Assam.
6. Person concerned.
7. Office file.


(Dr. Uday Kumar Khanikar)
Registrar,

Birangana Sati Sadhani Rajyik Vishwavidyalaya.

Registrar
Birangana Sati Sadhani Rajyik Vishwavidyalaya,
Golaghat